

# FOUNTAIN GATE BINGO – HOUSE RULES

The conduct of bingo must comply with the **Gambling Regulation Act 2003** and the **Gambling Regulation Regulations 2015**. These are available for perusal in the bingo centre foyer.

## BINGO GAMES:

- All Games of Bingo are played to a “Full House” unless otherwise specified by the caller.
- If a player, on the completion of the announcement of a number which entitles the player to declare himself or herself a winner to the supervisor, fails to do so, the player is taken to have forfeited the prize in that game.
- The Supervisors’ decision is final.
- If an incorrect number is announced, that incorrect announcement, for the purpose of determining the winner of a Bingo game, is taken not to have been made.
- If 2 or more Players win a Bingo game, they share the prize as joint winners.
- If the Caller and/or the Supervisor become aware that an error has been made in the calling and/or displaying of the numbers, he or she must immediately make an announcement correcting the error.
- No persons under the age of 18 years, are permitted to play Bingo at anytime. School age children may sit with their parent/s during the daytime on a Saturday and days when the school is not in operation. No persons under the age of 18 years are permitted in the centre after 6pm.
- It is the players’ responsibility to play the correct ticket according to the information displayed on the display boards.
- Rolling Jackpots and all games of \$1,000 and above will be paid to the winner by cheque. Player must provide photographic identification.

## BEHAVIOUR / CONDUCT:

- Mobile Telephones are to be on silent during Bingo games.
- The minimum requirement of play for all players is 2 consecutive main sessions. This must include the first main session of the day/night (11:15am / 7:15pm). To play the snowball session, you must then play 2 main sessions.
- At management discretion, the minimum spend per person required at Ticket Sales, upon entry, is \$20 per person.
- Seats may only be reserved up until 15 minutes prior to the commencement of the first main session. This includes reservations on the Fixed Base PET machines.
- All patrons are to be respectful of the comfort of others by remaining quiet during all Bingo games.
- Smokers are required to smoke behind the yellow lines – away from the front entrance.

## ELECTRONIC BINGO:

- All patrons playing Electronic Bingo must be a rewards member. The membership card must be shown to purchase electronic tickets.
- Only one PET per person is allowed, and one membership card per person per machine.
- It is the Players responsibility to alert the Supervisor if they have a problem/fault with their PET and if required the Supervisor will stop the game.
- All rules pertaining to the game of Bingo apply to players who are playing electronic tickets, including the player declaring himself or herself as a winner and verification by the Supervisor.
- Electronic maximums have been set to 10% of tickets in play.
- The minimum electronic purchase is 3 tickets in 2 consecutive sessions. At the discretion of management, specials and some sessions will have a higher electronic minimum.

## GENERAL:

- It is the responsibility of the player to check tickets and change prior to leaving the Ticket Sales area, as refunds and exchanges will not be permitted. Managements accepts NO responsibility once a player has left Ticket Sales.
- Due to Liquor Licensing rules and Health regulations, Food or Beverages are not to be brought onto the premises.
- Due to seating restrictions on some sessions, patrons must be playing either electronic bingo, paper bingo, or both to remain in the hall.
- Package discounts are applied as 1 per person. Splitting packages, either electronic or Paper is not permitted.
- The rewards membership allows patrons to earn points at Ticket Sales. Membership cards are not to be shared.
- The Fountain Gate Bingo Code of conduct is displayed in the foyer and must be adhered to by all patrons.
- Foul language, impoliteness and/or disrespect and abuse of another player will result in the said person being asked to leave the premises.
- Games, prizes and payouts are subject to change without notice.
- Management reserves the right to refuse admission for any reason. All decisions made by Management are final.